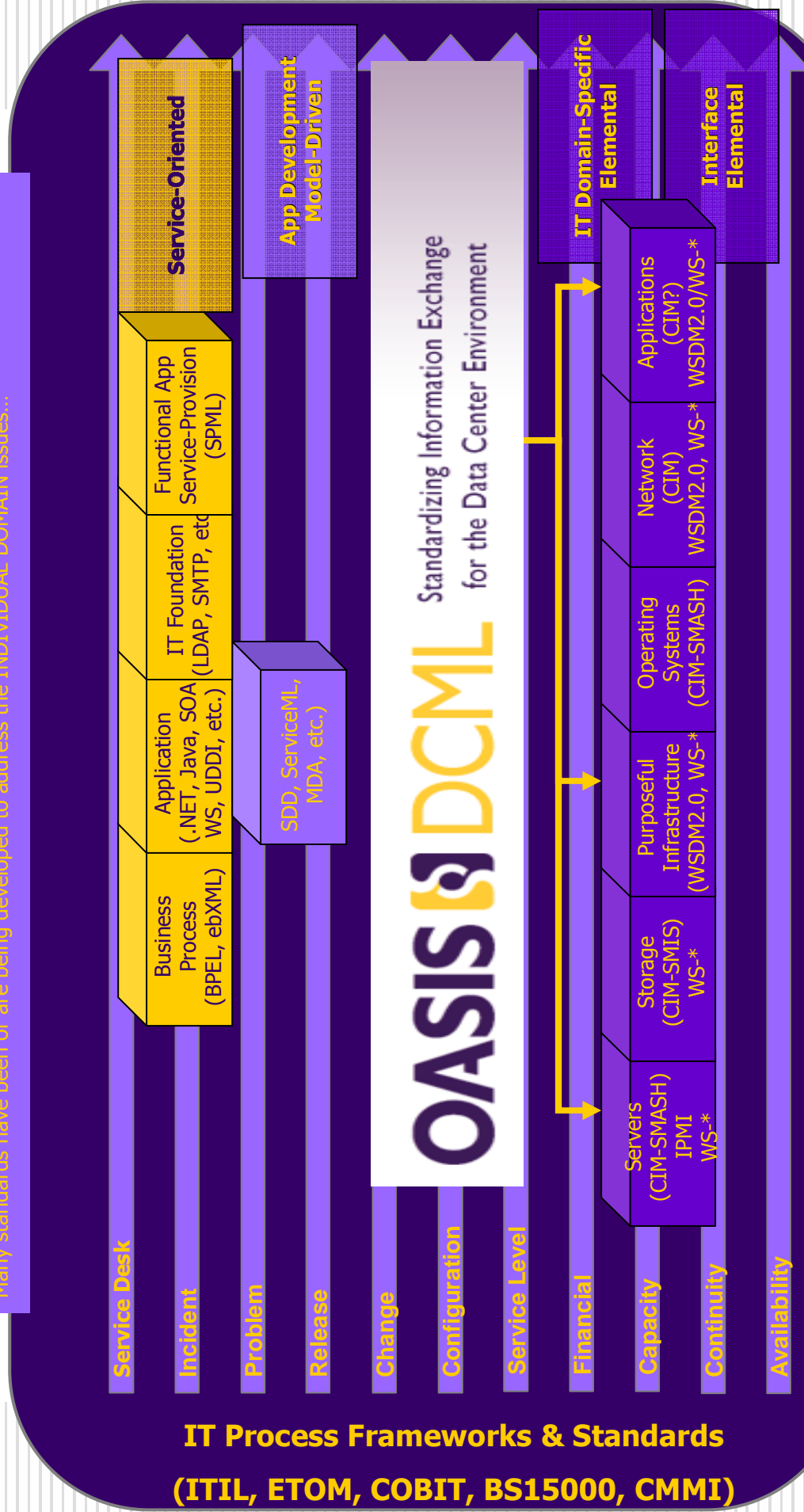


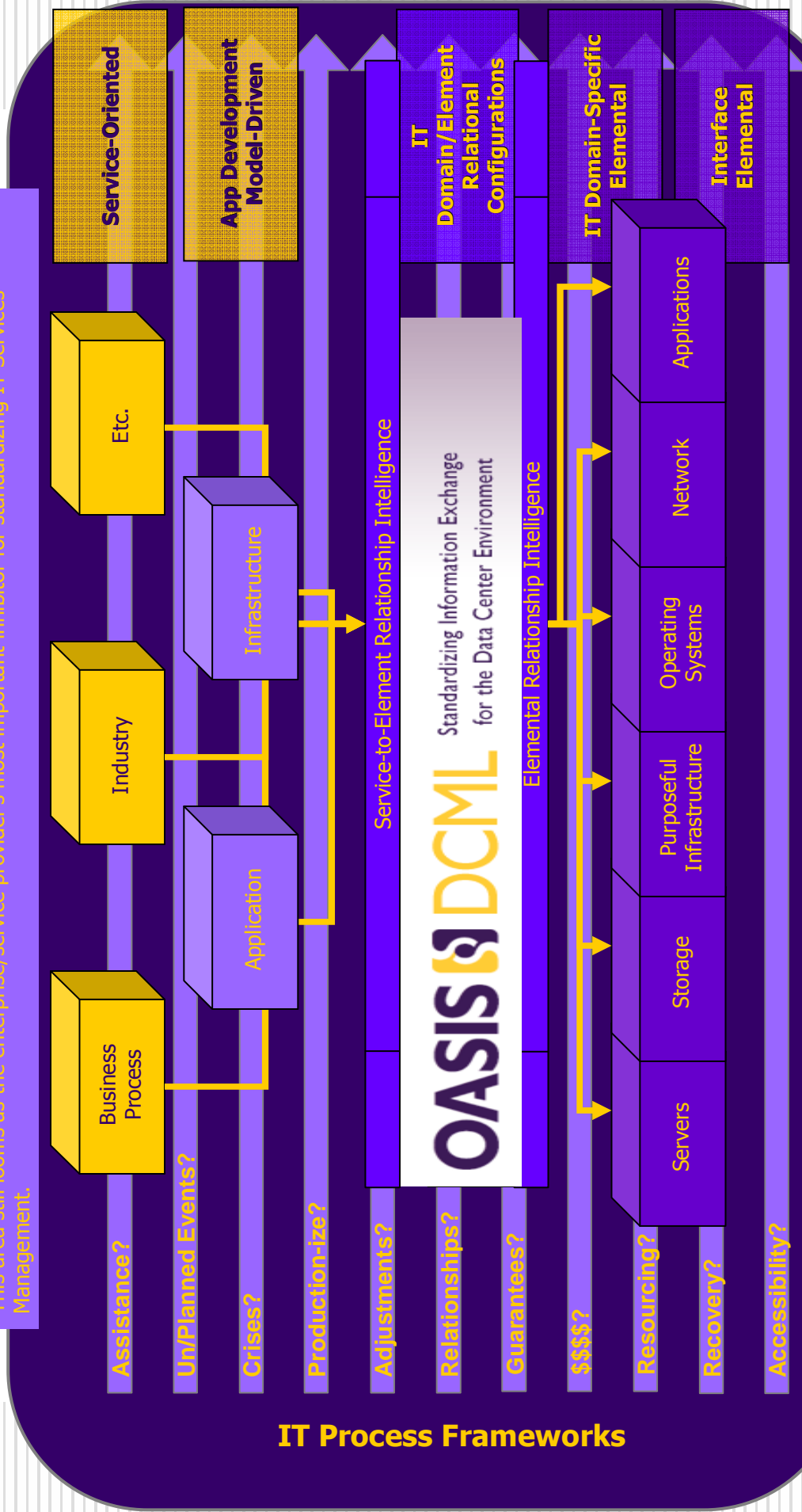
Industrial Enterprise Management Standardization Has Varying Domain-Based Initiatives to Address Its Dimensions...

Many standards have been or are being developed to address the INDIVIDUAL DOMAIN issues...



But, There is STILL Confusion with Possibly The Most Important Dimension – Interrelationships, Aggregations, Configurations, and Dependencies...

This area still looms as the enterprise/service provider's most important inhibitor for standardizing IT Services Management.

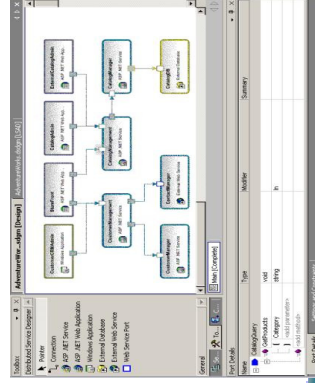


Dimensions Of Industrial Enterprise Management

- Interface Elemental
 - Base management functionality for a particular technology castle (i.e., storage, network, systems, etc.) for interface-based management
- Domain-Specific and Domain Elemental
 - Management functionality across a domain at the session level (network, storage, systems, etc.)
- Inter-Relational/Orchestrational
 - Management BETWEEN/AGGREGATING one or more dimensions of enterprise management
- App Development/Model Driven
 - Modeling for the purposes of creating operational state and desired constraints and policies in the orchestration dimension
- Service Oriented
 - Management at the application services level
- Process Frameworks
 - End-to-end process frameworks for the purposes of operational and business management
- Business Process Oriented
 - Composite processes at the business to industry dimension
- Industry Specific
 - Business sector management and comprehension

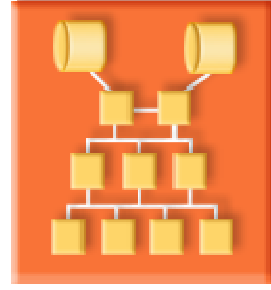
ServiceML-DCML Integration Ecosystem

Create a model
of a new or
existing
Application or
Service



Resource
Operations
Requirements
Capability
Requirements

Operational
Policies

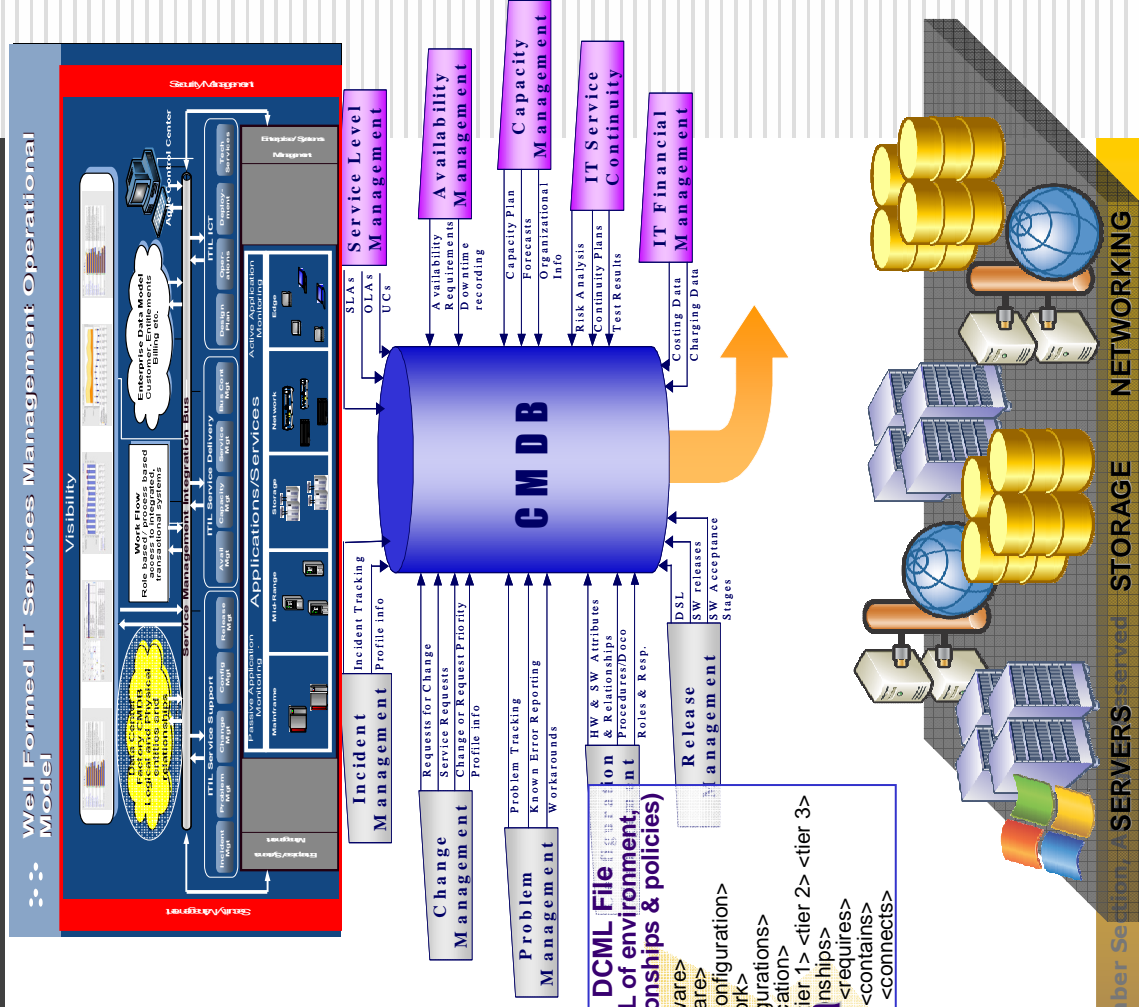


SML Document

Metadata
Flow

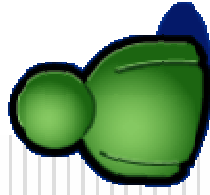
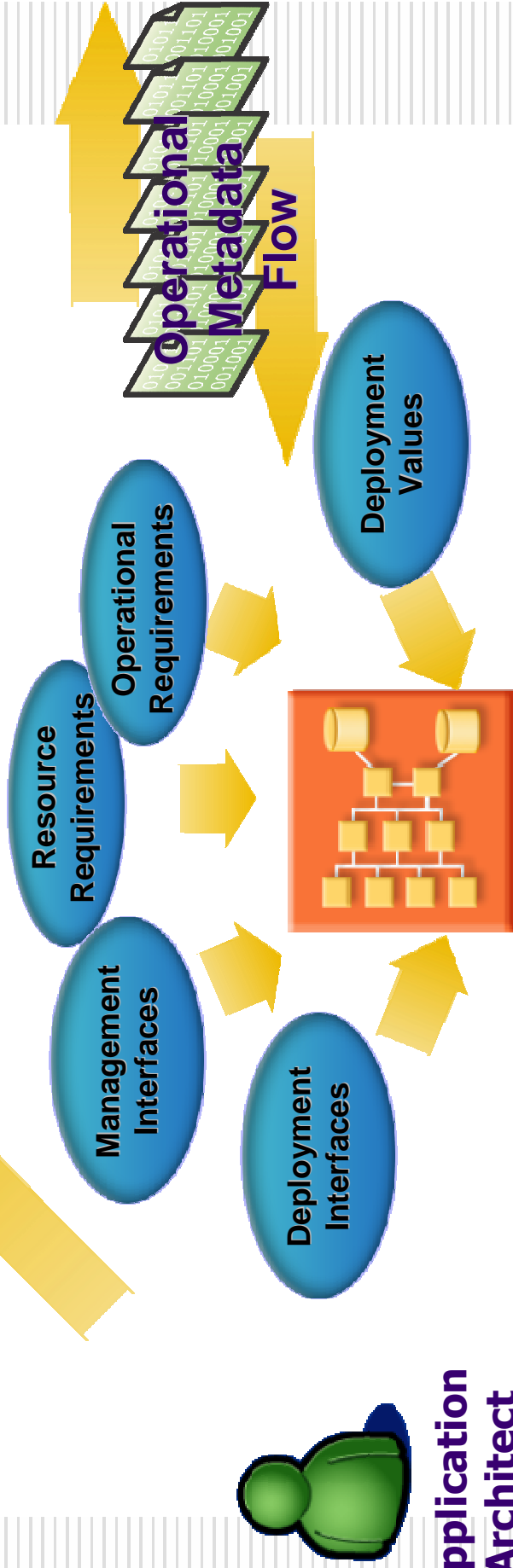
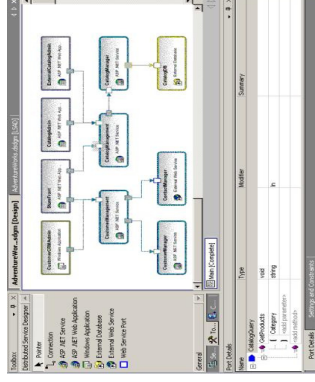
DCML File
(XML of environment
relationships & policies)

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<software>
<network>
<configuration>
<application>
<tier 1> <tier 2> <tier 3>
<relationships>
<requires>
<contains>
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Application Architects Create SML-Enabled Models With Metadata IT Services Feeds From...

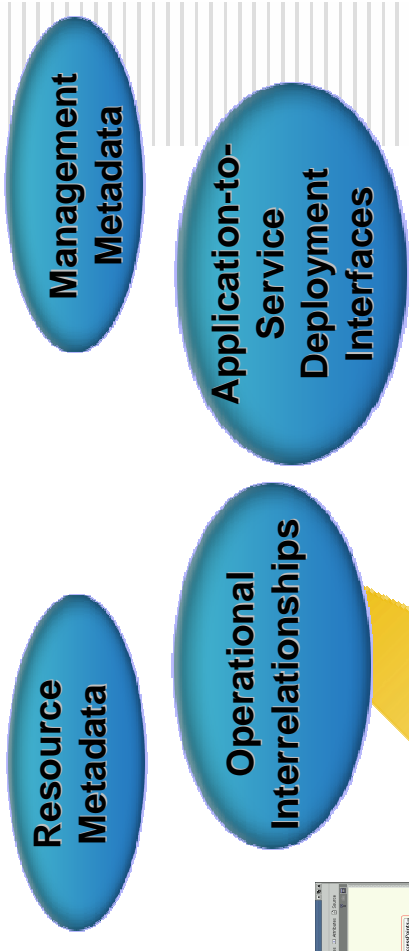
Create a model
of a new or
existing
Application or
Service



Application
Architect

SML Document

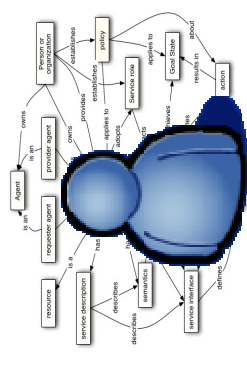
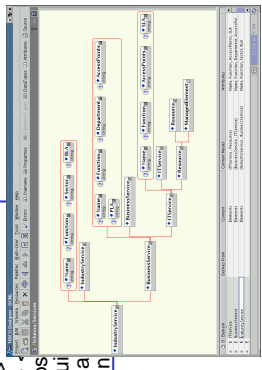
Enterprise or IT Provider Operational Models, Whose Integration Teams Pre-Integrate and Operationalize Resources Using DCML and ITSMM Standardization



Integrate Resources Into the Target Operational Model/CMDB

DCML File
(XML of environment, relationships & policies)

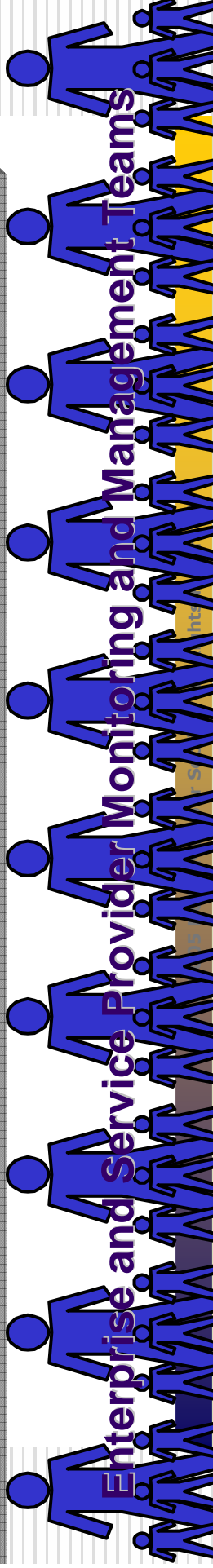
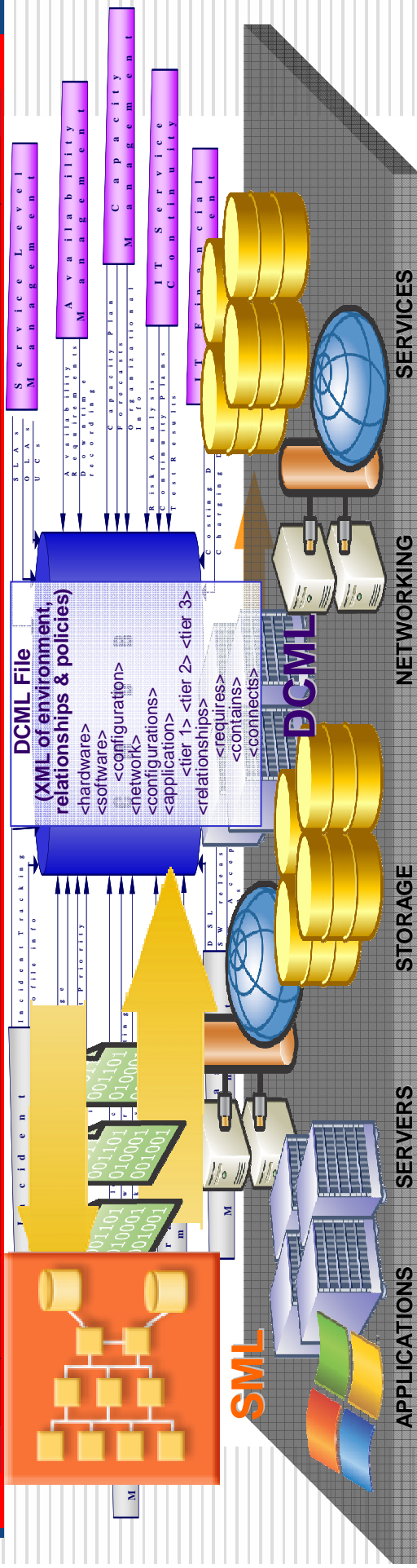
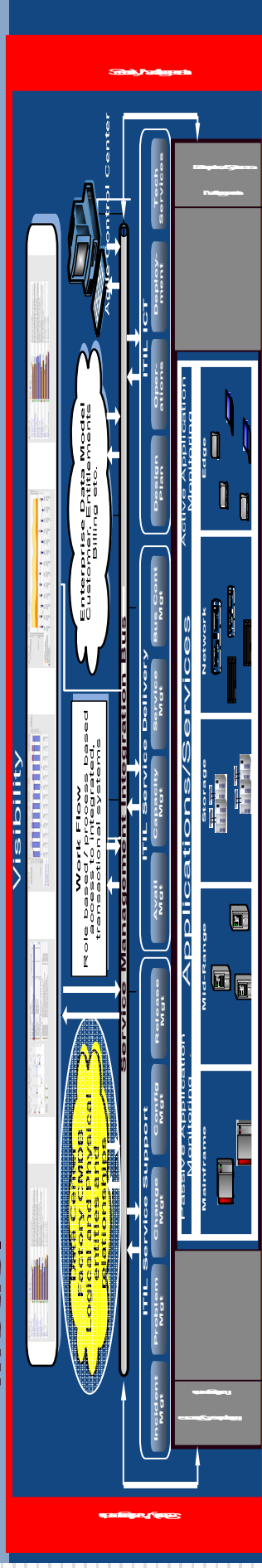
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OASIS DCML

Both Used By Management and Monitoring Teams to Operate Production Services Through Their Lifetime

-- Well Formed IT Services Management Operational Model





OASIS DCML

Darrel.Thomas@EDS.Com

