



September 14<sup>th</sup> 2010

Dear Madam/Sir,

In the year 2007, the Computer Science Department of the School of Industrial Engineers from the Technical University of Madrid (Spain) started an academic research on the ASD Specification 2000M (S2000M). By means of a survey published that year, the researchers obtained valuable information on the benefits expected from the S2000M systems and on metrics associated with the success of such systems.

A total of 62 S2000M anonymous respondents from the public and private sectors in 9 Nations answered the survey questionnaire. The survey results were shared with those respondents that requested a summary of them and with the committee of users responsible for maintaining the S2000M: the Maintenance and Coordination Group.

As three years have elapsed since the first survey, it is now time to publish a second questionnaire. The aim is twofold, first to continue augmenting the knowledge on the S2000M and second to investigate how to increase the success of the S2000M systems.

The 2010 web-based survey can be accessed under: <http://www.schoolmt.com/s2000m>

The 2010 survey is essential to progress further in the knowledge of the S2000M and your responses are crucial in this effort. In fact, the researchers will not succeed in their investigation and the S2000M users will not benefit from the research results unless you provide your anonymous support through the approximately 15 minutes necessary to answer the survey. You are also kindly invited to forward the survey to other S2000M users in your project area that could provide their valuable inputs.

In case you are interested to get a summary of the survey results, please indicate so when you respond to the questionnaire. The document will be forwarded to you around April 2011.

Let me take this opportunity to thank you in advance for your support in this research activity which is expected to provide tangible results to the S2000M users.

With best regards

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