Figure 2.1: 'Onion' model of stakeholders in a typical system.

Developers: Inside or Outside the System?

Developers are very close to the product while it is under development but may have little to do with it once it is in service unless they 'wear two hats' by also having a specific operational role, such as maintenance or helpdesk (operational support). If the onion is drawn for the product when it is in service, the developer therefore appears in 'the wider environment'; the maintenance operator appears as part of 'the system'.

   You could draw a *different* onion model for the product under development, in which case your system will be 'the development system' (your software factory, for instance). In that case, the developer will be inside, and operators outside. To a degree, we use onion models to counteract the tendency to marginalise operators and other stakeholders, so we tend not to focus too much on the development environment at this point.