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# First: A company presentation

## FreeCode

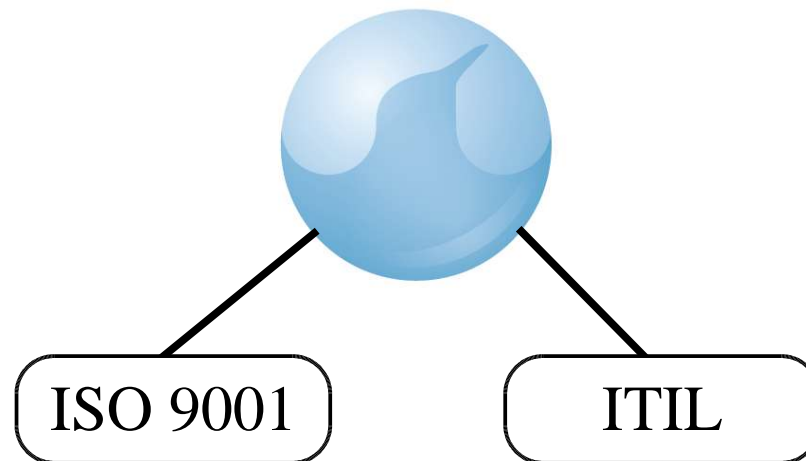
Free software meets  
standard quality assurance



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[www.freecode.no](http://www.freecode.no)

# Standard quality assurance



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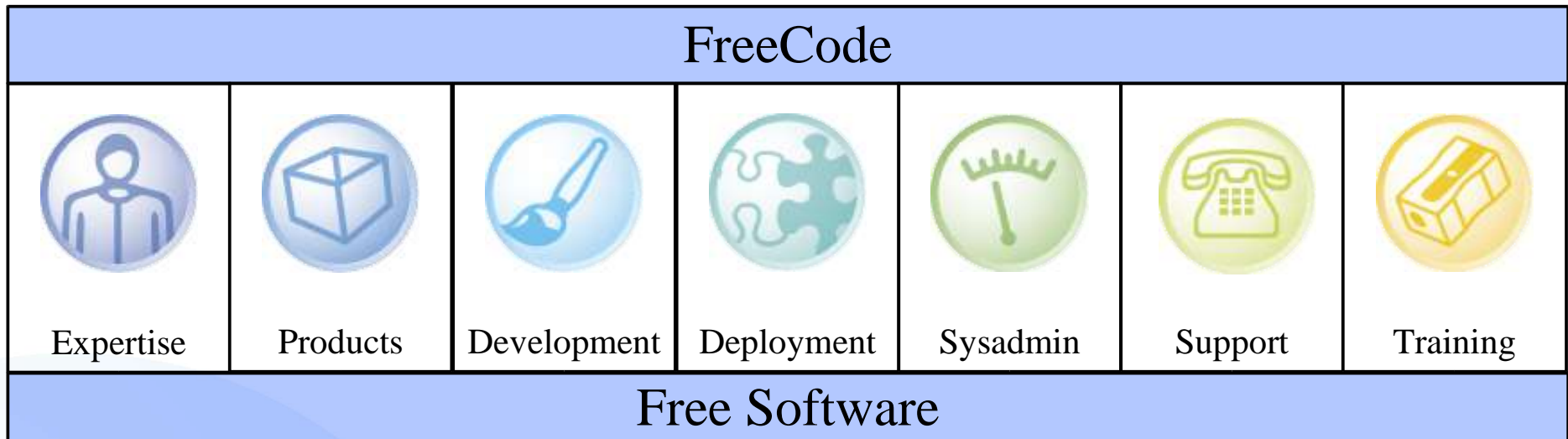




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# Values generated for customers



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# Expertise



- Strategic advise
- Systems design
- ISO and ITIL implementations

FreeCode has designed one of Norways largest IP telephony rigs with full ISP, audio and video streaming capability.



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## Products



- Promoting successful free software products to businesses and government
- Contributing to free software products such as Enterprise Groupware System and Open-Xchange
- Special enterprise grade, highly secure firewall

The FreeCode Software Catalog contains quality assured free software in many categories suitable for business and government: <http://www.freecode.no/software>



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# Development



- Enhancing free software to fit customers needs
- Strict coding and documentation standards
- Development languages:
  - Java
  - Perl, Python and Ruby
  - PHP
  - C/C++
  - Lisp
  - ... and many more



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# Deployment



- Large scale deployment of Linux and free software
- Tuning for scalability and performance
- Clustering for performance and high availability

FreeCode is the technical lead for the deployment of one of the worlds largest search engines.



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# SysAdmin



- Hosting and system administration
- ITIL compliant with:
  - Incident Management (this is handled by Support)
  - Problem Management
  - Change Management
  - Configuration Management





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# Support



- 24/7 support for Linux and free software
- Short response times to give high availability of IT services
- ITIL compliant Service Desk with Incident Management



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# Training



- Courses comprising:
  - Introduction to Linux
  - Linux system administration
  - LPI certification Level 1 and 2
  - ITIL
- Tailor-made courses in programming, security, system administration and use of software such as Apache, databases, OpenBSD, Snort etc.



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## Facts about the company

- Norwegian owned company with a newly established head office in the US
- Norwegian branch – 15 staff
- Branch office in the UK – 5 staff
- Indian development team – 7 staff
- Most are highly skilled technicians – some with international reputation
- Part of the Norwegian Department of Modernization's work with open standards and open source in the Norwegian government