

Analysis

Number of Responses 217

	Yes	No Answer	Total
Read About PKI	63.13%	36.87%	100.00%
Considered Using PKI	46.54%	53.46%	100.00%
Used PKI	79.26%	20.74%	100.00%
Helped Deploy PKI	77.88%	22.12%	100.00%
Developed PKI-related Software	55.30%	44.70%	100.00%

Applications	Most Important	Important	Not Important	No Answer	Total	Weight	Weight Rank
Web Server Security	41.94%	47.47%	6.45%	4.15%	100.00%	1.31	2
Single Sign On	28.11%	55.30%	11.98%	4.61%	100.00%	1.12	7
Document Signing	42.86%	47.00%	6.45%	3.69%	100.00%	1.33	1
Electronic Commerce	34.10%	47.47%	13.36%	5.07%	100.00%	1.16	6
Virtual Private Network	33.18%	50.23%	10.60%	5.99%	100.00%	1.17	5
Secure Email	39.63%	45.62%	8.29%	6.45%	100.00%	1.25	3
Code Signing	20.28%	49.31%	22.12%	8.29%	100.00%	0.9	9
Secure RPC	6.45%	40.09%	40.09%	13.36%	100.00%	0.53	10
Web Services Security	34.10%	52.53%	9.22%	4.15%	100.00%	1.21	4
Secure Wireless LAN	24.42%	47.93%	18.89%	8.76%	100.00%	0.97	8
Other Application	9.68%	2.76%	7.37%	80.18%	100.00%	0.22	11

	Yes	No	Total
Only Within Organization	16.13%	83.87%	100.00%

Obstacles	Major Obstacle	Minor Obstacle	Not an Obstacle	No Answer	Total	Weight	Weight Rank
Costs Too High	52.53%	33.64%	11.52%	2.30%	100.00%	1.39	2
Poor Interoperability	46.08%	38.71%	11.98%	3.23%	100.00%	1.31	4
Hard to Get Started – Too Compl	46.08%	38.71%	12.90%	2.30%	100.00%	1.31	4
Hard for IT to Maintain	19.82%	54.38%	21.20%	4.61%	100.00%	0.94	9
Hard for End Users to Use	42.40%	41.47%	12.90%	3.23%	100.00%	1.26	6
Lack of Management Support	29.95%	43.78%	21.20%	5.07%	100.00%	1.04	7
Too Much Legal Work Required	24.88%	49.77%	21.66%	3.69%	100.00%	1	8
Software Applications Don't Sup	53.46%	33.18%	9.68%	3.69%	100.00%	1.4	1
PKI Poorly Understood	46.54%	41.01%	10.60%	1.84%	100.00%	1.34	3

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Other Obstacle 17.97% 2.76% 5.07% 74.19% 100.00% 0.39 10

	Yes	No	No Answer	Total
Would Use PKI More	92.17%	5.99%	1.84%	100.00%

Primary Job	Rank
IT Management	1
IT Staff	3
Non-IT Management	7
Software Developer	4
Product Developer	6
Auditor	8
Lawyer	9
Researcher	5
Other	2 (20 consultants (10%), 6 architects (3%))
No Answer	9
Total	100.00%

Years of Experience with Info Security/Privacy	Rank
1	9
2	7
3	5
4	5
5	2
6-10	1
11-15	4
16 or more	3
Not Applicable	9
No Answer	8
Total	100.00%

5 or more years 75.58%

Country of Primary Work	Rank	Country Number
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Analysis

USA	47.00%	1	1
Canada	13.36%	2	40
Japan	3.69%	3	112
Sweden	3.69%	3	210
Australia	3.23%	5	14
Italy	2.76%	6	109
United Kingdom	2.76%	6	228
Netherlands	2.30%	8	155
Czech Republic	1.84%	9	58
France	1.84%	9	76
Spain	1.38%	11	200
Argentina	0.92%	12	11
Chile	0.92%	12	46
Denmark	0.92%	12	60
Finland	0.92%	12	75
Germany	0.92%	12	85
Ireland	0.92%	12	107
South Korea	0.92%	12	117
Norway	0.92%	12	164
Poland	0.92%	12	175
Singapore	0.92%	12	193
Slovenia	0.92%	12	195
Afghanistan	0.46%	23	2
Algeria	0.46%	23	4
Brazil	0.46%	23	31
Cayman Islands	0.46%	23	43
Ecuador	0.46%	23	65
Estonia	0.46%	23	70
Hong Kong	0.46%	23	100
Croatia	0.46%	23	55
Portugal	0.46%	23	176
Russian Federation	0.46%	23	182
Switzerland	0.46%	23	211
No Answer	0.92%		
Total	100.00%		

Analysis

By Continent	
North America	60.37%
Europe	23.96%
Asia	6.45%
South and Central America	2.76%
Australia	3.23%
Africa	0.00%

Total Number of Countries 33

	Yes	No	No Answer	Total
PKI Concerns Limited to Primary Work Country	20.28%	76.96%	2.76%	100.00%

Employer Size	Rank
1-99	2
100-499	4
500-999	5
1,000-9,999	3
10,000 or more	1
No Answer	
Total	100.00%

Employer Sector Or Industry	Rank
Education	6
Government	1
Health Care	7
Finance	5
Other Services	4
Sales	8
Manufacturing (Computer-related)	3
Manufacturing (non-Computer)	9
Other	2 (11 software (5%), 13 IT services/consulting (6%))
No Answer	2.76%

Analysis

Total	100.00%	
Non-blank email addresses	173	79.72%