



Transformational Government Framework Technical Committee

Guide to Working Draft 02
Recommended next steps

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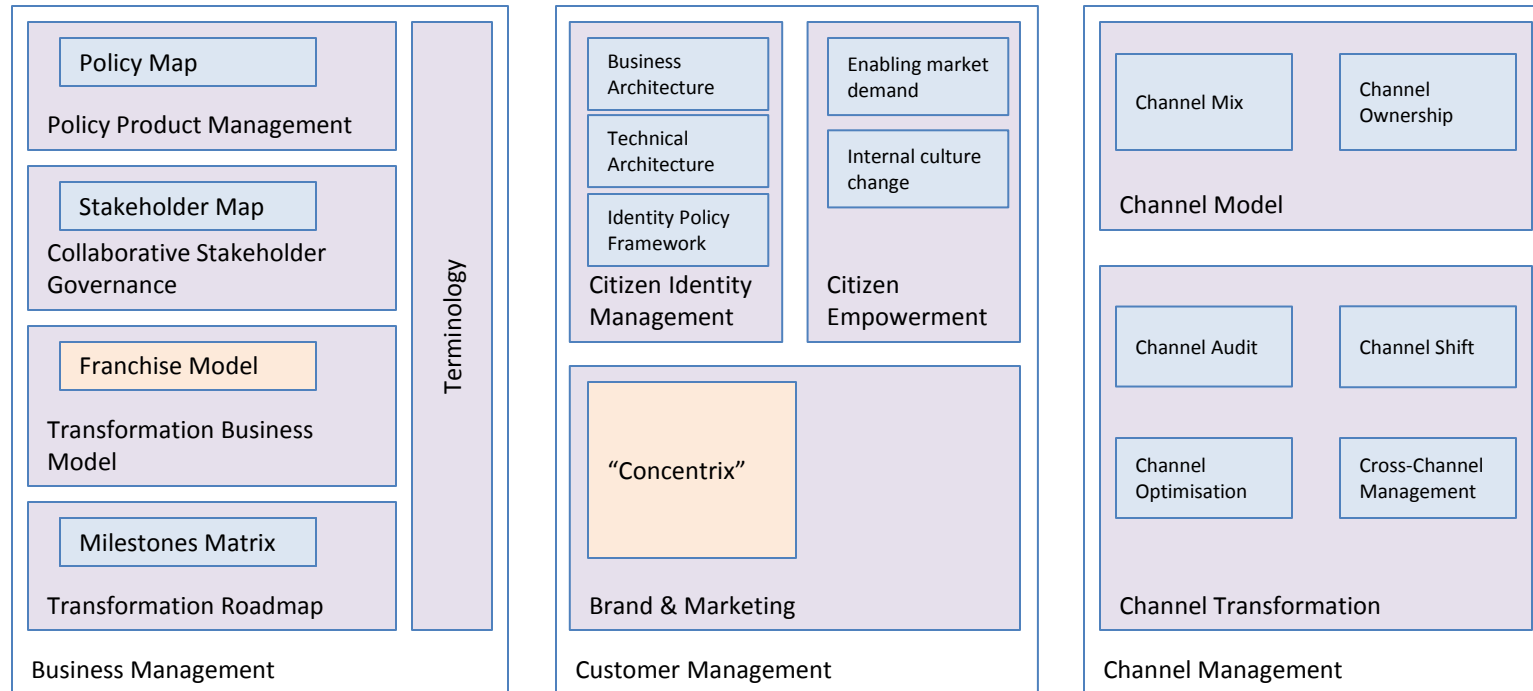
Where we **were** in terms of objectives for deliverables....

OASIS
Standard

Committee
Specification

Committee
Note

Guiding Principles



Benefit
Realisation
Strategy

Delivery Processes

Critical Success Factors

TG Framework

Where we *are* now....

OASIS
Standard

Committee
Specification

Committee
Note

1. Guiding Principles

TGF Leadership

Stakeholder Map

Collaborative Stakeholder
Governance

Franchise Model

Transformation Business
Model

Policy Map

Policy Product Management

Milestones Matrix

Transformation Roadmap

Business Management

Common Terminology and Reference Model

Business
Architecture

Technical
Architecture

Identity Policy
Framework

Citizen Identity
Management

Product
Management

Customer Insight Management

Brand-led Service Delivery

Customer Management

Enabling
market demand

Internal culture
change

Citizen
Empowerment

Marketing &
communication

Channel Mix

Channel
Ownership

Channel Mapping

Channel Shift

Channel
Optimisation

Cross-channel
management

"Mixed
economy"
strategy

Channel Transformation

Channel Management

4. Benefit
Realisation
Strategy

Technology Management

SOA-based ICT Systems –
Realisation and Governance

Resources
Management

Eco-system
Participation

2. Delivery Processes

3. Critical Success Factors

Leadership

User focus

Supplier
partnership

Future-proofing

Achievable
Delivery

Benefit
realisation

Working Draft 02

TC Process steps

- When the TC votes [1] to approve a Working Draft as a Committee Draft (CSD or CND), the Chair must submit a “Committee Specification Draft Creation and Upload Request”
 - Upon receipt of this form, the TC Administrator will process the Work Product for official publication in the OASIS Library as a Committee Draft (<http://docs.oasis-open.org/>), including addition of the requisite cover page metadata and other boilerplate information, as described in the TC Handbook
- The decision by the TC to submit the draft for public review requires a Full Majority Vote, and must be accompanied by a recommendation from the TC of external stakeholders who should be notified of the review

<- Today

<- Later
(optional)

¹ <http://www.oasis-open.org/committees/process-2010-07-28.php#committeeDraft>

Today

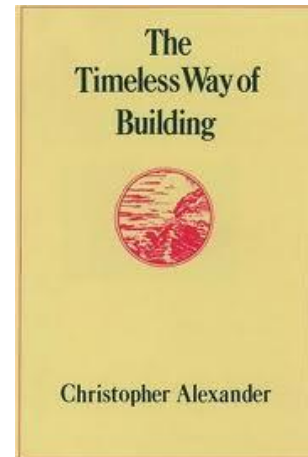
- **Vote** on Working Draft 02 (with minor edits)
 - To be published as ‘TGF Primer Committee Note Draft’
 - Remains an ‘internal’ document but can be cited and referenced
 - Processed and published by OASIS staff (url, id, etc)
- **Agree** to start the TGF Core
 - OASIS Standards Track document – new template
 - Mainly using Part II of Primer
 - But... need to discuss what ‘model’ to use to capture the core TGF standard

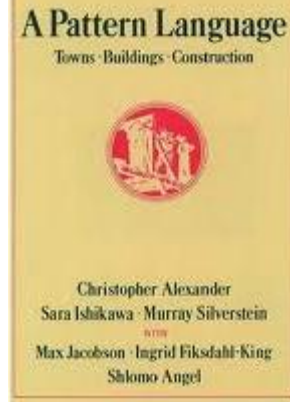
Options

1. Take Part II 'as is' and make better 'standards-like' phrases for elements concerning conformance
 - Maybe with additional diagrams, models?
2. Take Part II 'as is'
 - add an Appendix with a formal model
3. Create a the whole TGF Core as a formal model
 - UML? Concept Map? Topic Map? RDF/OWL?
4. Or create TGF Core as a 'Pattern Language'
 - What ?

A TGF 'Pattern Language'

- 'Pattern Language' concept originally developed for architecture and building
 - Christopher Alexander "A Timeless Way of Building"
 - Subsequently adopted by many software architects, notably Grady and Booch (UML and Rational Rose fame)
 - Software Design Patterns; Requirements Patterns; etc...
- Formal structure possible
 - Alexander's "pattern language" is only an example
 - Text/prose based
 - No hard-and-fast rules really 😊
 - Allows easy interconnections





Principles

In his example pattern language,

- Each pattern is a three part rule:
 - Context
 - Problem to be addressed
 - Solution
- Each pattern contains ‘essentials that cannot be avoided’
- Each pattern represents a ‘current best guess’
- Patterns are not isolated, even if independent
- Patterns are ordered from broadest to most specific but...
- Patterns are related as a network, not completely linear
- Each pattern follows a determined structure
 - Archetypal example
 - Introduction, set context, includes cross-references to ‘broader’ patterns
 - Headline (bold) with essence of the problem
 - Body of the problem
 - Solution (bold) describing what needs to be done in what context, always expressed as an ‘instruction’, as a **policy** to be followed
 - Diagram of the solution, with labels for ‘components’ making up the pattern
 - Conclusion, tying the pattern to other related (narrower) patterns that either complete, refine, or embellish the current pattern

Fit for Purpose for TGF ?

- Pattern Language fits structure of TGF to date
 - Not too formal, prose based
 - Common repeatable structure
 - Allows cross-referencing and basic hierarchy of TGF parts
- Easy to use
 - Transposing existing TGF Primer Part II should be straightforward
 - Approx. 75 possible patterns identified
- Novel
 - Will give us all something to talk about in presentations 😊
- Proven
 - Pattern Language idea has already been transposed in IT-related areas (design patterns, requirements patterns)
- Easy to grasp
 - Easier to explain than UML, RDF, etc (especially for managers)

Supplementary arguments

- ‘Organic not totalitarian’:
 - No pattern language is ever complete
 - structure allows evolution as new issues and contexts arise
 - Allows ‘piecemeal growth without a piecemeal process’
 - Adopted ‘as a process not as a master plan’
- Participative
 - Rejects idea that “participation = chaos’
 - Stakeholder engagement within clear process and language
- Patterns
 - are ‘general planning principles stating a clear problem, contexts of use and general features of any solution’
- Pattern Language
 - Constructed to adapt easily to any community
 - Includes process for adding new patterns
 - Different collections of patterns are possible for different cultures

Proposal

- Identify
 - the possible patterns (75 spotted so far)
 - inter-connections between patterns
 - supplementary TGF works that could be spun off which patterns
 - Committee Notes
 - White Papers
 - External resources
- Rapid 'prototype'
 - with one section, such as "Business Management"
 - get feedback from TC
 - discuss at April TC meeting
- If +ve, proceed with full text
 - Aim for complete first draft for May meeting
 - Consider this TGF Pattern Language as fulfilling charter mandate to produce a 'reference model'
 - Attribute editors/authors for identified and agreed additional work
- If –ve, re-visit alternatives, starting with (1) or (2)